

Join us as a Consultant

Amberlight's Consultants are the powerhouse of the company. It's their expertise, dedication and professionalism that make us who we are as an organisation. The excellent work that they produce is what keeps our clients coming back to us again and again.

Our Consultants are experts in gathering, interpreting and extracting value from evidence. Their understanding of the client's goals, plus their skill in evidence-based design creates products and services that are useful, usable, sustainable, desirable and successful.

Consultants are responsible for leading user-centred design projects from kickoff to delivery. They work closely with a Senior Consultant, Research Analyst and other team members to ensure quality at each stage.

Why join us?

Amberlight are always looking for exceptional people to join our consultancy team. We believe we have a lot to offer.

- The chance to work on interesting projects, with the best client list in the business
- Flexibility and support to develop your skills, pursue your interests in UX, and build your name in the industry
- An opportunity to be part of a growing company that is passionate about what it does
- Great people to work with – we're a friendly, sociable group
- Competitive salary, generous holiday allowance, personal training budget, healthcare, gym membership + other benefits
- A lovely office in central London

Who are we looking for?

We want to work with the best in the business. Therefore you will be able to demonstrate the depth and breadth of experience we expect from our consultants.

Experience: This means you will have at least 2 years experience working in a commercial hands-on usability/UX role, ideally as a consultant although it could be client-side.

Education: Most likely you have a formal qualification in UCD, HCI, product or industrial design, design strategy or similar, at Masters or PhD level. (We will consider people without this level of qualification but would instead be looking for more than 2 years relevant work experience).

Research skills: You will have excellent knowledge of UX theories and methods. You are confident designing and running research projects using a range of methods such as usability tests, card sorting, diary studies, ethnographic research, heuristic evaluations etc.

Making sense of the data: You can accurately draw out the most relevant findings from the research data and consistently deliver accurate, professional deliverables. You understand the importance of presenting data in innovative ways. You can confidently deliver your research findings at formal client debriefs.

Consultancy skills: You are professional and confident working with clients at all levels. You demonstrate diplomacy and have a calm, engaging, professional manner that quickly builds client confidence.

Managing projects: You will often be your own project manager. Therefore you can accurately scope a project and keep it running to schedule and to budget.

Getting along with the team: You understand the challenges of working in a small company and happily throw yourself into helping out when needed, and enjoy coming up with bright ideas to improve the way we work.

Passion: You are an avid reader of relevant blogs, magazines, journals etc. You keep up to date with new developments in the industry. You are genuinely excited, in a slightly nerdish way, by elegant designs that fit into people's lives. You love what you do.

Interested?

If all this sounds of interest we would like to hear from you. Please send your CV, your portfolio (if you have one) and why you think you are right for this position to Jeremy Swinfen-Green at jeremy@amber-light.co.uk. Please note that we can only consider people who are already eligible to work in the UK for this position. Recruitment agencies – please don't contact us about this role.